



## Uncovering Students' Understanding: Evidence For The Teaching of Acid-Base Properties of Salt Solution

*Descubriendo la comprensión de los estudiantes: Evidencia para la enseñanza de las propiedades ácido-base de la solución salina*

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### Resumen

Este estudio tuvo como objetivo descubrir la comprensión científica y no científica de los estudiantes sobre el tema de las propiedades ácido-base de la solución salina. Este estudio descriptivo involucró a 300 estudiantes de tres escuelas secundarias públicas en Malang, Java Oriental, Indonesia. El instrumento de cuatro niveles en el tema desarrollado y considerado válido de nuestro trabajo anterior se utilizó para la recopilación de datos. Se encuentra que la comprensión científica de algunos conceptos por parte de los estudiantes es sólida. Sin embargo, también se descubrieron algunos conocimientos no científicos. También se discute la implicación para la enseñanza del tema.

### Palabras clave

Comprensión no científica, conceptos erróneos, ácido-base, hidrólisis de sal, instrumento de cuatro niveles, instrumento de varios niveles.

### Abstract

This study aimed to uncover students scientific and unscientific understanding of the topic of acid-base properties of salt solution. This descriptive study involved 300 students covering three public secondary schools in Malang, East Java, Indonesia. The four-tier instrument in the topic developed and found valid from our previous work was employed for data collection. It is found that students' scientific understanding of some concepts is strong. However, some unscientific understanding were also uncovered. The implication for teaching the topic is also discussed.

### Keywords

Unscientific understanding, misconception, acid-base, salt hydrolysis, four-tier instrument, multi-tier instrument.

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## Introduction

Studies of students’ unscientific understanding have been a concern for science, including chemistry educator, for some decades. However, similar studies currently uncover several unscientific understandings harboured by students in secondary and tertiary levels. In the area of chemical kinetics, for example, an unscientific understanding that “the increase in temperature increases the rate of endothermic reaction but decreases the exothermic one” has been revealed since Hackling & Garnet (Hackling & Garnett, 1985) to Kirik & Boz (Kirik & Boz, 2012). This unscientific understanding was also revealed in the recent study involving Indonesian and UK students (Habiddin, 2018).

In the topic of acid-base properties of salt solution, the misunderstanding that “salt produced from a neutralisation reaction always has pH 7” has been uncovered by many authors (Hoe & Subramaniam, 2016; Schmidt & Chemie, 1995; Sesen & Tarhan, 2011; Zoller, 1990). Therefore, many research studies are only terminated in the scientific papers without further implementation in the actual teaching. This phenomenon could be rooted in those studies describing the unscientific understandings only without seeking the essential factor of the unscientific understanding.

A scientific paper proposing a fruitful approach to teach acid-base properties of salt solution is found from the work of Aquirre-Ode (1987). Similar work following this paper has not been found. In addition, the paper has discussed the approach in a fundamental theoretical manner. However, the pedagogical aspect of teaching the topic which is applicable for chemistry teacher was unclear. Therefore, a study exploring students’ misunderstanding in acid-base properties of salt solution is necessary because knowledge of students’ preconception before embarking on new teaching is still of value (Pan & Henriques, 2015). Studies on students’ unscientific understanding have been of concern for years.

Meanwhile, the equivalent study portraying students’ scientific understanding is limited. This study aimed to uncover students scientific understanding and unscientific understanding in the topic of acid-base properties of salt solution. This study could be informed to improve the quality of chemistry teaching in the relevant topic.

Students’ understanding in this study was investigated using a Four-tier instrument in the topic of salt hydrolysis (FTISH). This kind of instrument has been widely applied in the area of science education. The separated confidence rating for answer tier and reason tier ensure the certainty in grading students’ confidence accurately (Gurel et al., 2015; Sreenivasulu & Subramaniam, 2014). Employing a four-tier format is useful for chemistry teachers because the instrument could provide the expected results rapidly. (Habiddin & Page, 2019). The typical instrument has been proved to be useful in identifying students’ understanding in several chemistry areas, including chemical kinetics (Habiddin & Page, 2019; Yan & Subramaniam, 2018), thermodynamics (Sreenivasulu & Subramaniam, 2013) and transition-metal chemistry (Sreenivasulu & Subramaniam, 2014).

## Literature review

Students’ incorrect conception has been attributed to several different terminologies, including misunderstanding, alternative conception, unscientific understanding, alternative frameworks, misconception, misinterpretation, and erroneous ideas. The term unscientific

understanding is preferred in this paper, considering that the phrase unscientific purely reflects the nature of the incorrect conception. Since most science education literature uses the term ‘misconception,’ the two terminologies (unscientific understanding and misconception) are used interchangeably in this paper to avoid excessive repetition in language.

The instrument for assessment procedure is an essential element in education (Stojanovska & Petruševski, 2017). A misconception is commonly resistant and demanding to be changed with the new information, which is scientific given in the class. Therefore, investigating students’ unscientific understanding as early as possible is essential to improve the quality of science teaching (Kirik & Boz, 2012) as waiting for an apparent insight of teaching problems to be coped with could be too late exercise (Majer et al., 2019).

## Methods

### 1. Participants

This descriptive quantitative study involved 300 students from 3 public secondary schools (out of 9 public secondary schools) in Malang, East Java, Indonesia. Malang is the second-largest city in the Province of East Java and famous for its educational culture. It has been a favourite destination for many students around the state to continue their study, particularly for whom pursuing bachelor to doctoral degrees. Secondary school students from this area consistently show a high performance in the annual national examination and several national academic competitions such as National Chemistry Olympiad. The three schools represent all secondary school grades (both public and private) in the area, including grades 1, 2 and 3. As additional information, in Indonesia in general, public schools are preferable to private schools. Data collection was carried out from January to May 2020. Data collection at SMAN 3 Malang and SMAN 5 Malang were conducted in January and February, respectively. At SMAN 7 Malang, the data collection was in May, in which the restriction measure of Covid-19 pandemic had been applied. Therefore, the data collection at this school was carried out online.

### 2. Instrument

The instrument used to investigate students’ misconceptions in the topic was a Four-tier instrument in salt hydrolysis (FTISH). The detailed and complete procedure in developing and validating the FTISH has been explained elsewhere (Husniah et al., 2019). The four-tier format consists of the answer tier (A-Tier) and Reason tier (R-Tier). The simultaneous A and R Tiers is named Both tier (B Tier). The questions were provided in the Indonesian Language.

### 3. Data treatment and analysis

Students’ responses were graded as follows. A score of 1 was assigned for Correct Answer and Correct Reason (CACR). A score of zero was assigned for either or both the answer or reason was incorrect (B tier). CACR represents a robust scientific understanding, while Wrong Answer and Wrong Reason (WAWR) represents an actual students’ unscientific understanding. This WAWR is the prime category to be used in interpreting students’ unscientific understanding in this paper. Another answer-reason combination was also

demonstrated, including Correct Answer and Wrong Reason (CAWR) and Wrong Answer and Correct Reason (WACR). These combinations represent a false negative of students’ understanding. However, the last two combinations are not discussed widely in this paper.

Students’ confidence rating when providing answer and reason were classified into the following categories. The confidence rating to the relevant answer is named CR(TA), The confidence rating to the relevant reason is named CR(TR), and the confidence rating for students’ combined responses to the A and R tiers is named the CR(TB) and is determined from the average of CR(TA) and CR(TR). Students’ unscientific understanding was determined according to the parameter as tabulated in Table 1 below.

No.	Students’ response		CR(TB)	Category
	A-tier	R-tier		
1.	Correct	Correct	>4,00-5,00	Strong scientific understanding
2.	Correct	Correct	>2,75-4,00	Moderate scientific understanding
3.	Correct	Correct	>2,00-2,75	Weak scientific understanding
4.	Correct	Correct	>1,00-2,00	Guessing
5.	Correct	Correct	>0,00-1,00	
6.	Incorrect	Incorrect	>0,00-1,00	lack of knowledge
7.	Incorrect	Incorrect	>1,00-2,00	
8.	Incorrect	Incorrect	>2,00-2,75	Weak unscientific understanding
9.	Incorrect	Incorrect	>2,75-4,00	Moderate unscientific understanding
10.	Incorrect	Incorrect	>4,00-5,00	Strong unscientific understanding

**TABLE 1.**  
 The parameter to classify students’ scientific and unscientific understanding (Habiddin & Page, 2019).

#### 4. Ethics approval

Ethical approval was granted from Lembaga Penelitian dan Pengabdian Masyarakat/LP2M (the Research Centre and Social service) Universitas Negeri Malang.

## Results and Discussion

### The description of students’ scientific understanding

As explained in the Method section above, students’ scientific understanding is described based on students’ Correct Answer Correct Reason (CACR) combination. The number of students who demonstrated a CACR reflecting a robust scientific understanding of the acid-base properties of salt solution is depicted in table 2, along with the confidence rating.

Topic	N (%)	CR(TB)	Category
The properties of salt derived from strong acid and base	55.80	4.40	Strong scientific understanding
The properties of salt derived from a weak acid and strong base	41.47	4.06	Strong scientific understanding
The properties of salt derived from a strong acid and weak base	43.05	4.10	Strong scientific understanding
The properties of salt derived from weak acid and base	42.50	4.12	Strong scientific understanding

**TABLE 2.**  
 The percentage of students with CACR.

Table 2 shows that only less than half of the students demonstrated a sound understanding of the concept of salt properties, with the salt derived from a strong acid and strong base is the highest with 55.80%. The CR(TB) of students in answering questions regarding the properties of salt derived from strong acid and base is the highest with 4.40. The example of the question is provided in Figure 1 below.

The majority of students understood that only  $\text{CN}^-$  ion undergoes hydrolysis, resulting in  $[\text{OH}^-]$  in the solution. Due to the higher concentration of  $\text{OH}^-$  over the  $\text{H}_3\text{O}^+$ , the  $\text{NaCN}(\text{aq})$  is a basic solution. The presence of a chemical equation with  $\text{OH}^-$  formed in the hydrolysis of  $\text{CN}^-$  ion seems to provide a vital clue for students to ensure that D is the correct answer (A-tier) and A is the correct reason (R-tier). This response was demonstrated by 74% of students selecting the CACR of Answer D – Reason A with CR(TB) of 4.26 falling in the *strong* scientific understanding category.

The following equations represent the solving of  $\text{NaCN}(\text{s})$  in water:

$$\text{NaCN}(\text{s}) \rightarrow \text{Na}^+(\text{aq}) + \text{CN}^-(\text{aq})$$

$$\text{Na}^+(\text{aq}) + \text{H}_2\text{O}(\text{l}) \text{ no reaction}$$

$$\text{CN}^-(\text{aq}) + \text{H}_2\text{O}(\text{l}) \rightarrow \text{HCN}(\text{aq}) + \text{OH}^-(\text{aq})$$

Based on the equations above, the salt solution will be .....

A. Amphoteric      B. Neutral      C. Acidic      D. Base

State confidence rating of your answer

1. just guessing 2. unconfident 3. moderate 4. confident 5. very confident

Which is the reason for your answer

A. The anion hydrolyse resulting the increase of  $[\text{OH}^-]$ . As a result,  $[\text{OH}^-] > [\text{H}^+]$

B. Both cation and anion do not hydrolyze leading to a  $[\text{OH}^-] = [\text{H}^+]$

C. Both cation and anion hydrolyze leading to the increase of both  $[\text{OH}^-]$  and  $[\text{H}^+]$  so the solution behave as either an acid or a base

D. The cation hydrolyse resulting the increase of  $[\text{H}^+]$ . As a result,  $[\text{H}^+] > [\text{OH}^-]$

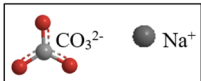
State confidence rating of your reason

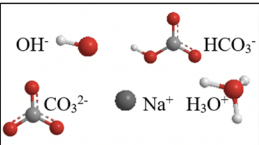
1. just guessing 2. unconfident 3. moderate 4. confident 5. very confident

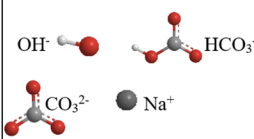
**FIGURE 1.**  
An example of a question in the four-tier format considered *easy* for students

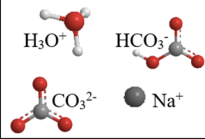
A different response is demonstrated when answering the following question (Figure 2).

Which one the pictures below representing the kinds of particle (actual number is neglected) will be found in the solution of  $\text{Na}_2\text{CO}_3(\text{aq})$  salt (for clarity, water molecules are omitted).

A. 

B. 

C. 

D. 

State confidence rating of your answer

1. just guessing 2. unconfident 3. moderate 4. confident 5. very confident

Which is the reason for your answer

A.  $\text{Na}_2\text{CO}_3$  undergoes a total hydrolysis because cation is derived from weak base and anion from weak acid leading to the increase in concentration of  $\text{H}_3\text{O}^+$  and  $\text{OH}^-$  ions.

B.  $\text{Na}_2\text{CO}_3$  do not hydrolyse because cation and anion are derived from strong base and acid respectively. There is no increase in concentration of  $\text{H}_3\text{O}^+$  and  $\text{OH}^-$  ions.

C.  $\text{Na}_2\text{CO}_3$  undergoes a partial hydrolysis. cation hydrolyse because it is derived from weak base producing  $\text{H}_3\text{O}^+$  while anion do not.

D.  $\text{Na}_2\text{CO}_3$  undergoes a partial hydrolysis. anion hydrolyse because it is derived from weak acid producing  $\text{OH}^-$  while cation do not.

State confidence rating of your reason

1. just guessing 2. unconfident 3. moderate 4. confident 5. very confident

**FIGURE 2.**  
An example of a question  
in the four-tier format  
considered *difficult* for  
students.

Unlike the previous question, the question in Figure 2 only answered correctly by less than a quarter of the students. This response was demonstrated by 19% of students selecting the CACR of Answer C – Reason D with CR(TB) of 3.59 falling in the *moderate* scientific understanding category. The low number of students provided CACR combination could be caused by the nature of the pictorial representation of the question. It is well known that students’ lack of representational competence is a root of students’ inability to understand chemical concepts (Chandrasegaran et al., 2008, 2009; Kermen & Méheut, 2009; Taber, 2001) they often fail to recognise the significance of the symbols and formulas that are used to represent chemical reactions. This article describes an evaluation of the ability of 65 Grade 9 students (15–16 years old). In addition, the unavailability of chemical equation is also another barrier for students with moderate understanding.

In consideration that the number of students demonstrating scientific understanding is lower than those with unscientific understanding, it can be concluded that the concept of acid-base properties of salt solution is still challenging concepts for students. The description of students’ unscientific understanding in the following section confirms this statement.

### ***The description of students’ unscientific understanding***

Students’ unscientific understanding is described based on students’ Wrong Answer Wrong Reason (WAWR) combination to the questions in the FTISH instrument. The number of students who demonstrated a WAWR reflecting a *genuine* unscientific understanding of the acid-base properties of salt solution is presented in Table 3 below.



No.	Unscientific understanding	N (%)	CR(TB)	Category
1	Na <sup>+</sup> , K <sup>+</sup> , and Ba <sup>2+</sup> are cations of weak base	52.81	3.23	Moderate unscientific understanding
2	Cl <sup>-</sup> , SO <sub>4</sub> <sup>2-</sup> , Na <sup>+</sup> , K <sup>+</sup> , Ba <sup>2+</sup> and NO <sub>3</sub> <sup>-</sup> ions will hydrolyse.			
3	Cl <sup>-</sup> , SO <sub>4</sub> <sup>2-</sup> , NO <sub>3</sub> <sup>-</sup> , Cl <sup>-</sup> and NO <sub>3</sub> <sup>-</sup> are anions of the weak acid	43.13	3.15	
4	NH <sub>4</sub> <sup>+</sup> and N <sub>2</sub> H <sub>5</sub> <sup>+</sup> are cations of the strong base	52.81	3.23	
5	CH <sub>3</sub> COO <sup>-</sup> , PO <sub>4</sub> <sup>3-</sup> , NO <sub>2</sub> <sup>-</sup> , HCOO <sup>-</sup> , CO <sub>3</sub> <sup>2-</sup> , H <sub>2</sub> PO <sub>4</sub> <sup>-</sup> and CN <sup>-</sup> are anions of strong acid	43.40	3.33	
6	CH <sub>3</sub> COO <sup>-</sup> , PO <sub>4</sub> <sup>3-</sup> , NO <sub>2</sub> <sup>-</sup> , HCOO <sup>-</sup> , CO <sub>3</sub> <sup>2-</sup> , H <sub>2</sub> PO <sub>4</sub> <sup>-</sup> and CN <sup>-</sup> do not hydrolyse.			
7	Salt derived from weak acid and base do not hydrolyse.			
8	The mixing of strong acid and a strong base will produce an amphoteric species	52.81	3.23	
9	Salt derived from strong acid and base will be an acid solution.	54.83	3.14	
10	Salt derived from a strong acid and weak base will be a basic solution			
11	Salt yielding neutral solution can be formed from cation of strong base and anion of weak acid or cation of weak base and anion of strong acid			
12	Salt undergoing total hydrolysis will produce an amphoteric species	52.81	3.23	
13	The acidity or alkalinity properties of a salt solution cannot be determined without laboratory work.			
14	NaCN will produce a neutral solution.	52.81	3.23	
15	The cation of a strong base will hydrolyse	54.83	3.14	
16	The acidity or alkalinity properties of a salt solution cannot be determined from the values of <i>K<sub>a</sub></i> and <i>K<sub>b</sub></i>			

**TABLE 3.**  
 Students’ unscientific understanding regarding acid-base properties of salt solution.

Students’ unscientific understandings displayed in Table 3 are summarised from several questions in the FTISH. For example, students’ unscientific understanding in No. 3 was obtained from students’ WAWR for questions in Figure 1, Figure 2 and other questions. The table shows that students harboured a *genuine* unscientific understanding, as confirmed by the CR(TB) values. However, those unscientific understandings fall in the *moderate* category. A detailed description of each unscientific understanding is provided as follow.

*Unscientific Understanding 1, 3, 4, 5: difficulty in determining the strengths of anion and cation*

Mistakes in determining the strengths of anion and cation are the roots of students’ unscientific understanding 1, 3, 4 and 5. These unscientific understandings are the accumulation of several students’ responses to several questions. Figure 1 below is an example of a question as the source to identify the unscientific understanding.

What ions that will do not hydrolyse from the salts of  $\text{NH}_4\text{CN}$  and  $\text{Ba}(\text{NO}_3)_2$  ?

A.  $\text{Ba}^{2+}$  and  $\text{CN}^-$     B.  $\text{NH}_4^+$  and  $\text{NO}_3^-$     C.  $\text{NH}_4^+$  and  $\text{CN}^-$  D.  $\text{Ba}^{2+}$  and  $\text{NO}_3^-$

State confidence rating of your answer

1. just guessing 2. unconfident 3. moderate 4. confident 5. very confident

Which is the reason for your answer

A. the cation of strong base and anion of weak acid

B. the cation of strong base and anion of strong acid

C. the cation of weak base and anion of strong acid

D. the cation of weak base and anion of weak acid

State confidence rating of your reason

1. just guessing 2. unconfident 3. moderate 4. confident 5. very confident

**FIGURE 3.**  
 An example of a question  
 exploring unscientific  
 understanding 1.

When answering the question in Figure 3, some students considered  $\text{Ba}^{2+}$  and  $\text{CN}^-$  (answer A) to be a salt that will not undergo hydrolysis in water. Those with this incorrect answer was provided WAWR-AD (answer A – Reason D) with a CR(TB) of 3.65, falling in the *moderate* unscientific understanding. This WAWR combination reveals two unscientific ideas, including  $\text{Ba}^{2+}$ , a cation of a weak base, and anion of a weak acid does not hydrolyse in water.

Almost half of the students with CR(TB) of 3.15 falling in the *moderate* category believed that  $\text{Cl}^-$ ,  $\text{SO}_4^{2-}$ ,  $\text{NO}_3^-$ ,  $\text{Cl}^-$  and  $\text{NO}_3^-$  are anions of a weak acid. In contrast, the similar portion of students with CR(TB) of 3.33 also falling in the *moderate* category assumed that  $\text{CH}_3\text{COO}^-$ ,  $\text{PO}_4^{3-}$ ,  $\text{NO}_2^-$ ,  $\text{HCOO}^-$ ,  $\text{CO}_3^{2-}$ ,  $\text{H}_2\text{PO}_4^-$  and  $\text{CN}^-$  are anions of strong acid. This mistake explains the unscientific understanding 14 (NaCN will produce a neutral solution). Meanwhile, more than half of students with CR(TB) of 3.23 wrongly recognized that  $\text{NH}_4^+$  and  $\text{N}_2\text{H}_5^+$  are strong base cations.

These erroneous ideas lead to another unscientific understanding that salt solution containing these ions will hydrolyse, as demonstrated in the unscientific understanding 2 and 6. Altogether, these unscientific understandings are the primary source of unscientific understanding 7 (salt derived from weak acid and base do not hydrolyse), unscientific understanding 15 (Cation of a strong base will hydrolyse), unscientific understanding 9 (Salt derived from strong acid and base will be an acid solution), unscientific understanding 10 (Salt derived from a strong acid and weak base will be a basic solution) and unscientific understanding 11 (Salt yielding neutral solution can be formed from cation of strong base and anion of weak acid or cation of weak base and anion of a strong acid).

*Unscientific Understanding 2:  $\text{Cl}^-$ ,  $\text{SO}_4^{2-}$ ,  $\text{Na}^+$ ,  $\text{K}^+$ ,  $\text{Ba}^{2+}$  and  $\text{NO}_3^-$  ions will hydrolyse.*

The typical unscientific understanding 2 was found in some questions, and the example is provided in Figure 4. Some students (4.33%) selected WAWR-DC with a CR(TB) of 4.27, falling in the *strong* category. Those students demonstrated a strong unscientific understanding that  $\text{Cl}^-$  ion hydrolyse in water producing  $\text{OH}^-$ . They correctly recognised that the ion is derived from the strong acid of HCl but failed to understand that anion of strong acid, including  $\text{Cl}^-$  ion is a weaker base than water. Therefore, the ion does not react with water.



What species will exist in the solution when  $\text{NH}_4\text{Cl}$  is dissolved in water? (note: water auto ionisation is neglected)

A.  $\text{H}_3\text{O}^+$ ,  $\text{Cl}^-$ ,  $\text{NH}_4^+$     B.  $\text{H}_3\text{O}^+$ ,  $\text{Cl}^-$ ,  $\text{NH}_4^+$ ,  $\text{OH}^-$     C.  $\text{Cl}^-$ ,  $\text{NH}_4^+$     D.  $\text{Cl}^-$ ,  $\text{NH}_4^+$ ,  $\text{OH}^-$

State confidence rating of your answer

1. just guessing    2. unconfident    3. moderate    4. confident    5. very confident

Which is the reason for your answer

A.  $\text{NH}_4\text{Cl}$  is derived from cation of weak base and anion of strong acid producing  $\text{H}_3\text{O}^+$  ion  
 B.  $\text{NH}_4\text{Cl}$  is derived from cation of weak base and anion of weak acid producing  $\text{H}_3\text{O}^+$  and  $\text{OH}^-$  ions  
 C.  $\text{NH}_4\text{Cl}$  is derived from cation of strong base and anion of weak acid producing  $\text{OH}^-$  ion  
 D.  $\text{NH}_4\text{Cl}$  is derived from cation of strong base and anion of strong acid that do not hydrolyze

State confidence rating of your reason

1. just guessing    2. unconfident    3. moderate    4. confident    5. very confident

**FIGURE 4.**  
 An example of a question exploring unscientific understanding 2.

Confusion in differentiating between the term dissociate in water and hydrolyse in water could be the root of this unscientific understanding. Language is often challenging for students to learn chemistry (Adams et al., 2015; Gabel, 1999; McCollum et al., 2019). The previous finding found that students assumed that a strong acid does not dissociate in water due to its strong intra-molecular bond (Artdej et al., 2010; Demircioglu et al., 2005; Özmen et al., 2009). Those students may consider “do not dissociate” to be the same as “do not hydrolyse”. Meanwhile, students who participated in this reported study may consider “will dissociate” to be the same as “will hydrolyse”. This phenomenon should be taken into account when teaching this topic by ensuring that students understand the difference between the two terminologies correctly to prevent such confusion in the future.

*Unscientific Understanding 6:  $\text{CH}_3\text{COO}^-$ ,  $\text{PO}_4^{3-}$ ,  $\text{NO}_2^-$ ,  $\text{HCOO}^-$ ,  $\text{CO}_3^{2-}$ ,  $\text{H}_2\text{PO}_4^-$  and  $\text{CN}^-$  do not hydrolyse*

The typical unscientific understanding 6 was found in some questions, and the example is provided in Figure 5.

Which on the salts below will do not hydrolyse in water?

A.  $\text{KCl}$     B.  $\text{CH}_3\text{COONa}$     C.  $\text{NH}_4\text{Cl}$     D.  $\text{NH}_4\text{CN}$

State confidence rating of your answer

1. just guessing    2. unconfident    3. moderate    4. confident    5. very confident

Which is the reason for your answer

A. the cation of strong base and anion of weak acid  
 B. the cation of weak base and anion of strong acid  
 C. the cation of weak base and anion of weak acid  
 D. the cation of strong base and anion of strong acid

State confidence rating of your reason

1. just guessing    2. unconfident    3. moderate    4. confident    5. very confident

**FIGURE 5.**  
 An example of question exploring unscientific understanding 6.

When answering the question in Figure 5, some students considered  $\text{NH}_4\text{CN}$  (answer D) to be a salt that will not undergo hydrolysis in water. Those with this incorrect answer was provided WAWR-DC (answer D – Reason C) and WAWR-DB (answer D – Reason C). Those with reason C recognised correctly that  $\text{NH}_4^+$  and  $\text{CN}^-$  are cation of weak base and anion of weak acid. However, they misunderstood that the weak anion and cation will do not hydrolyse in water. This unscientific understanding is in line with our previous finding that  $\text{CH}_3\text{COO}^-$  is a weak anion and do not hydrolyse (Habiddin et al., 2021). Meanwhile, those with reason B, apart from harboured an unscientific understanding that a cation of the weak base will not hydrolyse, also assumed that HCN as the source of  $\text{CN}^-$  is a strong acid.

#### *Unscientific Understanding 8 and 12: Misinterpretation of An Amphoteric Solution*

More than half of students (52.81%) with CR(TB) of 3.23 falling in the *moderate* category assumed that the mixing of strong acid and strong base and salt undergoing total hydrolysis would produce an amphoteric species. This unscientific understanding might due to confusion about the nature of an amphoteric substance that is soluble in both a strong acid and strong base because of its capability to behave as either a base or acid. They might consider the phrase “soluble in both strong acid and strong base” to be “salt derived from a strong acid and strong base”. Metal oxides and hydroxides such as  $\text{Sn}^{2+}$ ,  $\text{Zn}^{2+}$ ,  $\text{Cr}^{3+}$ , and  $\text{Al}^{3+}$  are examples of amphoteric species.

#### *Unscientific Understanding 13 and 16: Predicting the Acidity or Alkalinity of Salt Solution*

The last unscientific understanding uncovered in this study is related to predicting the acidity or alkalinity of salt solution. 52.81% of students with CR(TB) of 3.23 believed that “the acidity or alkalinity properties of a salt solution cannot be determined without a laboratory work”. Almost the same percentage also assumed that “the acidity or alkalinity properties of a salt solution cannot be determined from the values of  $K_a$  and  $K_b$ ” with CR(TB) of 3.24. They failed to understand that without doing laboratory work such as using a pH meter or an acid-base indicator, the value of  $K_a$  and  $K_b$  of the ions forming salt can be a clue to determine whether the salt will be acidic or basic. This unscientific understanding is similar to the previous finding that acid can only be tested by eating it (Hand & Treagust, 1988).

### **Conclusions**

This study found that a high percentage of students demonstrated a *strong* scientific understanding of the topic of acid-base properties of salt solution. However, several unscientific understanding regarding the topic were also uncovered. The main factor of this unscientific understanding is their inability to recognise whether an acid/base is a strong or weak acid/base. This study implies that ensuring students’ understanding of acid and base strength is the primal task before embarking on the teaching of the topic. Moreover, preventing and overcoming such unscientific understanding will be a reasonable effort. We also recommend that chemistry teachers, both at the school level and first-year university level, emphasise the understanding of acid and base strength before stepping to the next acid-base topics. In addition, ensuring that students understand clearly the chemical terminology must also be emphasised. The terms hydrolysis, dissociation, ionisation, and reaction with water could confuse students if the teacher does not clearly explain the terms.

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